

SMALL RUMINANT WELLNESS PROGRAM

From annual physicals to health certificates, New Bolton Center's Small Ruminant Wellness Program provides comprehensive, on-farm preventative care for your small ruminant animals. Through a stronger Veterinarian-Client-Patient Relationship (VCPR), you can enjoy specialized care at a discounted price.

PROGRAM BENEFITS

Waived \$50 emergency fee during business hour "emergency" appointments*

Reduced after hour emergency fee of \$75 (*Unenrolled fee: \$100*)

Reduced hospital emergency fee of \$50 (*Unenrolled fee: \$100*) **

Discounted health certificates – first health certificate \$15, every subsequent certificate \$5 (*Unenrolled fee: \$25 per health certificate*)

Antibiotic prescriptions with protocol development

Personal invitation to free, small ruminant focused educational events

**An "emergency" appointment is any appointment requested on the same day that interferes with previously scheduled appointments. We do our best to respect scheduled appointments.*

***Requires a referral from a Penn Vet New Bolton Center Field Service veterinarian to qualify for discount.*

Program Requirements

To enroll in the program, clients must:

- Signed the attached Veterinary-Client-Patient Relationship (VCPR) Form and return completed copy to Field Service.
- Commit to at least one annual visit with your veterinarian
- Live with in a 30 mile radius of New Bolton Center's practice zone*

Pricing effective from July 1, 2019 to June 30, 2020. Prices are subject to change. Please call to confirm pricing. Program renewal enrollments accepted through March 1, 2020. New client enrollments accepted on rolling basis.

EXCEPTIONAL CARE.
HERE, EVERYONE GETS IT.

Food Animal Field Service at New Bolton Center

382 West Street Road | Kennett Square, PA 19348

vet.upenn.edu/newboltoncenter | 610.925.6310

Make an Appointment

To make an appointment, please call 610.925.6310. For more information about our Small Ruminant Field Service care, visit us online at vet.upenn.edu/newboltoncenter.



PennVet
New Bolton Center

VETERINARIAN-CLIENT-PATIENT RELATIONSHIP:

The purpose of this document is to help open communication between the veterinarian and the client to better serve the patient. This document will be signed each year by both the veterinarian and the client.

1. A Field Service veterinarian will visit the farm at least once a year. This visit can be used for routine tasks or for consultation and discussion with the veterinarian concerning the flock, herd, or individual.
2. The Field Service veterinarian and client will prioritize proper medication use and record keeping. The Field Service veterinarian is responsible for constructing treatment protocols for the client to ensure medications are being used appropriately. It is also the responsibility of the veterinarian to approve or construct a proper record keeping method. The client is responsible for maintaining accurate records of treatments and other health events.
3. The client and Field Service veterinarian will have open discussions concerning drug use on the farm. The client and Field Service veterinarian will both be aware of which drugs are being used on the farm. Drug use includes all of the following:
 - a. Over the counter antibiotics
 - b. Over the counter dewormers
 - c. Prescription medication from Field Service
 - d. Prescription medication from other veterinary practices
4. The Field Service veterinarian and the client will discuss ongoing animal health concerns such as animals being treated on farm by the client, animals sent into New Bolton Center or another veterinary practice, animals treated by another veterinarian from a different practice, and any other area of concern for the client and/or patient.
5. The Field Service veterinarian and the client will promptly communicate any substantial changes with one another (for example: Field Service veterinarian leaving the area, client selling most or all their animals).

We agree as the veterinarian and the client to work together for the betterment of the well-being of all animals on this farm. This signed document indicates our commitment to work together and signifies that we are part of the Small Ruminant Wellness Program.

VETERINARIAN (SIGNED)

CLIENT (SIGNED)

VETERINARIAN (PRINTED)

CLIENT (PRINTED)

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